

COMMENTS

Goals

Functionality

- password notification appears at <7 to password expiration

ERROR MESSAGES

Warning! You may be locked out

For security reasons, we will lock your account after five incorrect logins. You have one more login attempt remaining. For assistance, please contact your system administrator.

Oops! The username, customer number, or password you entered are not found.

If you have forgotten your username and/or customer number, please contact your administrator. If you have forgotten your password, you can [retrieve your password](#) (Link to forgot your password page) online.

The screenshot shows a web browser window with the following elements:

- Browser Address Bar:** Contains "Back", "Forward", "Home", "Address" field, and "Go" button.
- Page Header:** "FHLB logo" and "Account Management System".
- Section Header:** "Login".
- Error Message:** A grey box with a red warning icon containing the text: "Oops! The username, customer number, or password you entered were not found. If you have forgotten your username and/or customer number, please contact your administrator. If you have forgotten your password, you can [retrieve your password](#) online."
- Form Fields:** "Username" (input field), "Customer Number" (input field with note: "If you have multiple customer numbers, enter any one of them here."), and "Password" (input field).
- Buttons:** "Login" button and a blue link "Forgot Your Password?".

COMMENTS

The screenshot shows a web browser window with a blue title bar and a standard address bar. The page content includes:

- Header:** FHLB logo and "Account Management System" title.
- Section:** "Login".
- Warning Box:** A grey box with a red warning icon and text: "Warning! You may be locked out . For security reasons, we will lock your account after five incorrect logins. You have one more login attempt remaining. For assistance, please contact your system administrator."
- Form Fields:** "Username", "Customer Number" (with a note: "If you have multiple customer numbers, enter any one of them here."), and "Password".
- Buttons:** "Login" button and a blue link "Forgot Your Password?".

COMMENTS

Account Management System

Your Password Has Expired

For security reasons, we require system users to periodically change their passwords. Please select a new password below.

Enter Your Current Password

Select a New Password

Confirm Your New Password

For security reasons, your password must:

- be at least 6 characters long
- contain both alphabetical and numerical values

Examples:
Good: robot123, n0rthemst4r
Bad: jenny, bank, demo

COMMENTS

Goals

enable submission of new password for those with expired password

ERROR MESSAGES

Oops! Your current password is incorrect.

The current password you entered does not match the one in our records. If you have forgotten your password, you can [retrieve your password](#) (Link to forgot your password page) online.

Security Risk! Your new password must be at least 6 characters long.

Please review the security rules below and enter a new password.

Mismatch! Your new password and confirmation do not match.

Please re-enter your new password into the confirmation box.

Security Risk! Your new password must contain both alphabetical and numerical values.

Please review the security rules below and enter a new password.

The screenshot shows a web browser window with the following elements:

- Browser Address Bar:** Contains "Back", "Forward", "Home", and "Go" buttons, along with an "Address" field.
- Page Header:** Features the "FHLB logo" and the title "Account Management System".
- Main Content:**
 - Section Header:** "Your Password Has Expired"
 - Warning Box:** Contains an orange warning icon and the text: "Oops! Your current password is incorrect. The current password you entered does not match the one in our records. If you have forgotten your password, you can [retrieve your password online](#)."
 - Text:** "For security reasons, we require system users to periodically change their passwords. Please select a new password below."
 - Form Fields:** Three input fields labeled "Enter Your Current Password", "Select a New Password", and "Confirm Your New Password".
 - Save Button:** A button labeled "Save Change".
 - Security Notice Box:** Contains an orange warning icon and the text: "For security reasons, your password must:
 - be at least 6 characters long
 - contain both alphabetical and numerical valuesExamples:
Good: robot123, n0rthemst4r
Bad: jenny, bank, demo"

COMMENTS

Account Management System

Your Password Has Expired

Mismatch! Your new password and confirmation do not match.
Please re-enter your new password into the confirmation box.

For security reasons, we require system users to periodically change their passwords. Please select a new password below.

Enter Your Current Password

Select a New Password

Confirm Your New Password

Save Change

For security reasons, your password must:

- be at least 6 characters long
- contain both alphabetical and numerical values

Examples:
Good: robot123, n0rthernst4r
Bad: jenny, bank, demo

COMMENTS

The screenshot shows a web browser window with the following elements:

- Browser Address Bar:** Contains "Back", "Forward", "Home", and "Go" buttons, along with an empty address field.
- Page Header:** Features the "FHLB logo" and the title "Account Management System".
- Main Content:**
 - Section Header:** "Your Password Has Expired"
 - Warning Box:** An orange triangle with an exclamation mark is followed by the text: "Security Risk! Your new password must be at least 6 characters long. Please review the security rules below and enter a new password."
 - Text:** "For security reasons, we require system users to periodically change their passwords. Please select a new password below."
 - Form Fields:** Three input fields labeled "Enter Your Current Password", "Select a New Password", and "Confirm Your New Password".
 - Buttons:** A "Save Change" button is located below the form fields.
 - Security Rules Box:** A grey box with an orange arrow icon contains the text: "For security reasons, your password must: - be at least 6 characters long - contain both alphabetical and numerical values". Below this, it lists "Examples: Good: robot123, n0rthemst4r" and "Bad: jenny, bank, demo".

COMMENTS

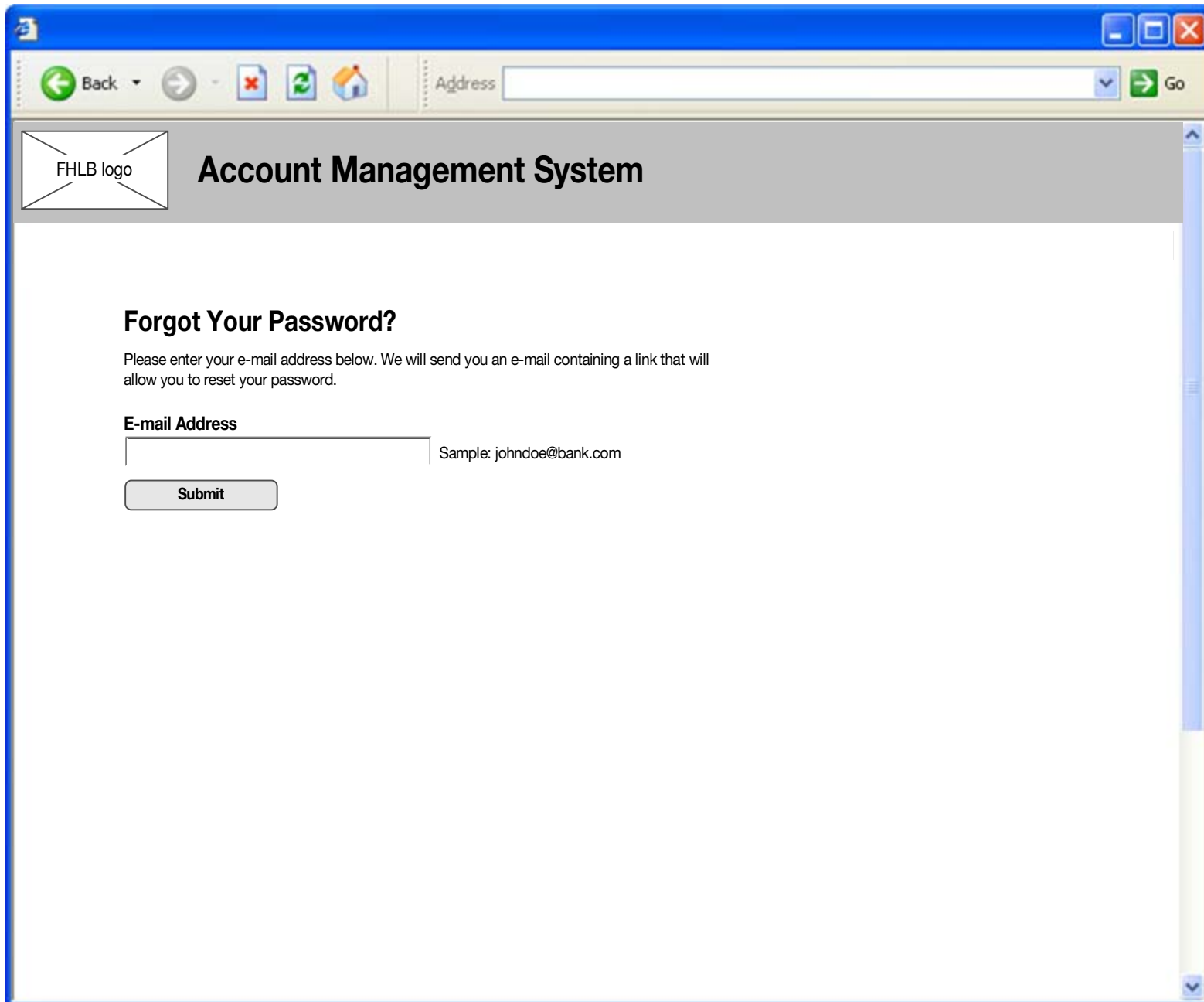
The screenshot shows a web browser window with the following elements:

- Browser Address Bar:** Contains "Back", "Go", and an empty "Address" field.
- Page Header:** Features the "FHLB logo" and the title "Account Management System".
- Main Content:**
 - Section Header:** "Your Password Has Expired".
 - Warning Box:** A red triangle icon with an exclamation mark is followed by the text: "Security Risk! Your new password must contain both alphabetical and numerical values. Please review the security rules below and enter a new password."
 - Text:** "For security reasons, we require system users to periodically change their passwords. Please select a new password below."
 - Form Fields:** Three input fields labeled "Enter Your Current Password", "Select a New Password", and "Confirm Your New Password".
 - Buttons:** A "Save Change" button is located at the bottom left of the form area.
 - Security Rules Box:** A grey box on the right contains a red arrow icon and the text: "For security reasons, your password must:
- be at least 6 characters long
- contain both alphabetical and numerical values". Below this, it lists "Examples: Good: robot123, n0rthemst4r" and "Bad: jenny, bank, demo".

COMMENTS

FHLB UAM Schematics (version 6)

1.2 Forgot Your Password?



COMMENTS

Goals

enable retrieval of password

ERROR MESSAGES

Not Found! Your e-mail address does not exist in our system.
Please try again or contact your system administrator for assistance.

This document shows informational relationships only and does not represent final design or layout.

Prepared by POP
Revised: 9/2/2004

FHLB UAM Schematics (version 6)



1.2 Forgot Your Password? - e-mail not found

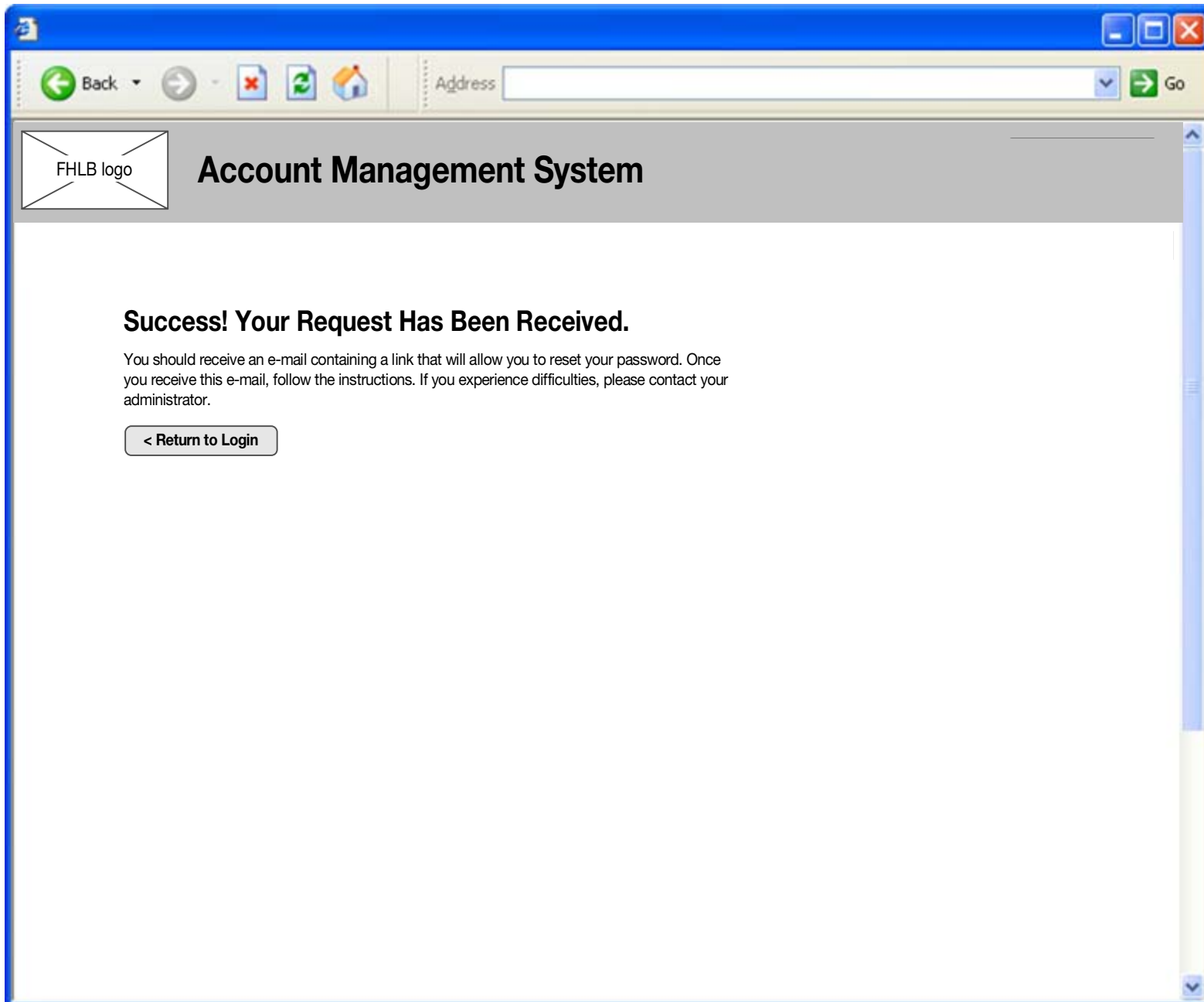
The screenshot shows a web browser window with the following elements:

- Browser address bar: Back, Forward, Stop, Refresh, Home, Address: [], Go
- Page Header: FHLB logo, Account Management System
- Section Header: **Forgot Your Password?**
- Text: Please enter your e-mail address below. We will send you an e-mail containing a link that will allow you to reset your password.
- Warning Box: **Not Found! Your e-mail address does not exist in our system.**
Please try again or contact your system administrator for assistance.
- Form: **E-mail Address** [input field] Sample: johndoe@bank.com
- Submit Button: Submit

COMMENTS

This document shows informational relationships only and does not represent final design or layout.

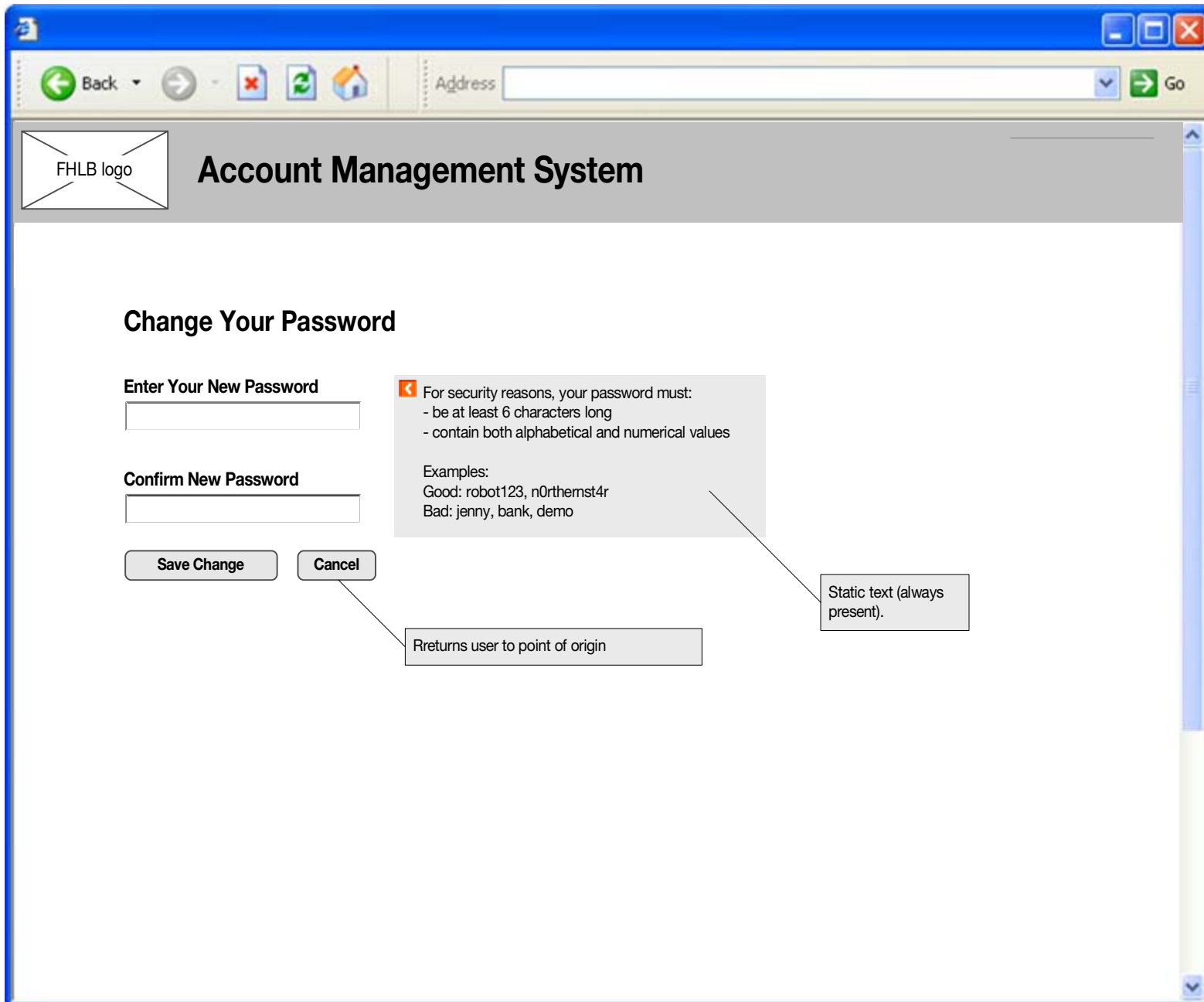
Prepared by POP
Revised: 9/2/2004



COMMENTS

Goals

confirm retrieval request submission.



COMMENTS

Goals

enable change of password for logged in visitors

ERROR MESSAGES

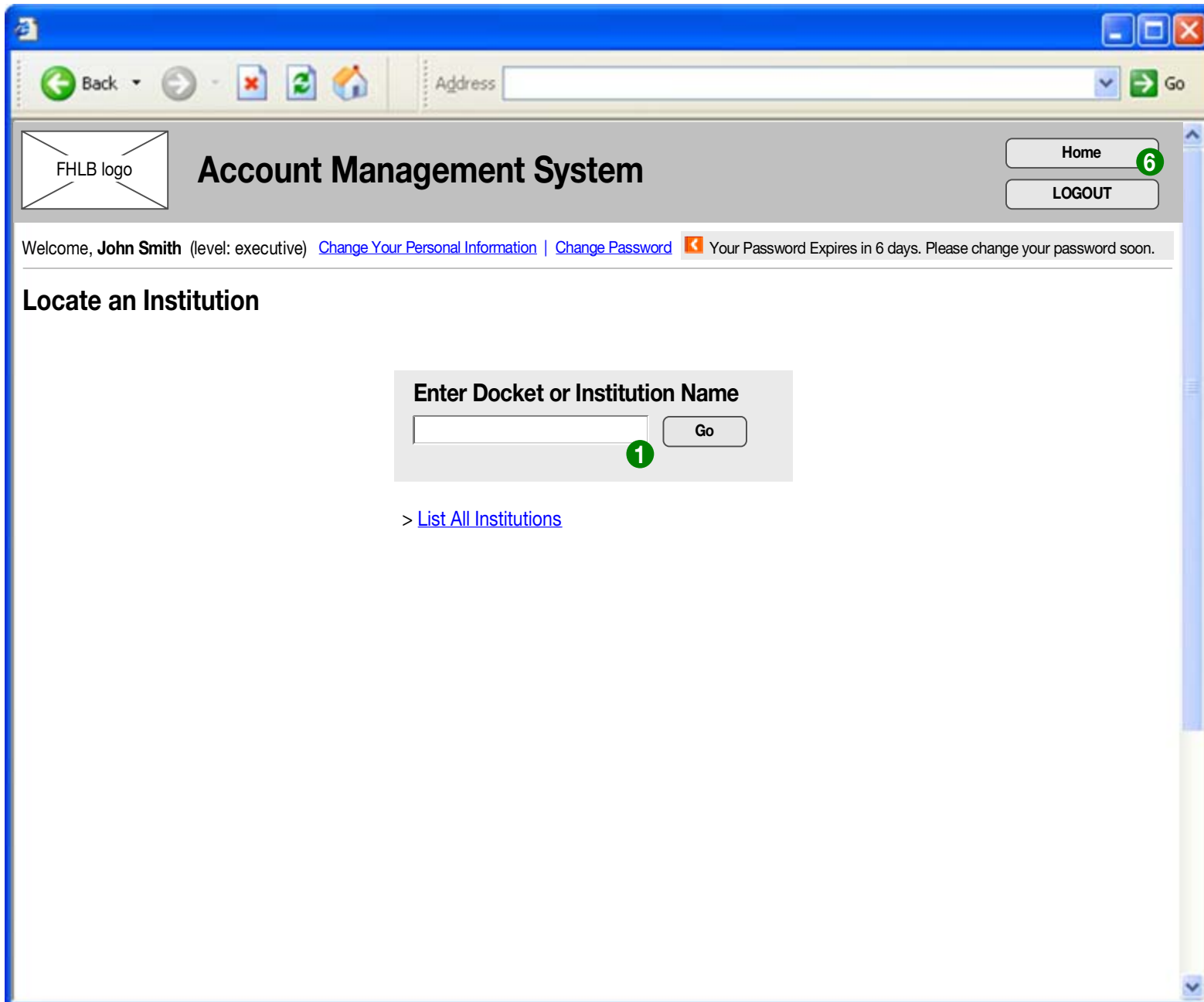
Security Risk! Your new password must be at least 6 characters long.
Please review the security rules below and enter a new password.

Mismatch! Your new password and confirmation do not match.
Please re-enter your new password into the confirmation box.

Security Risk! Your new password must contain both alphabetical and numerical values.
Please review the security rules below and enter a new password.

FHLB UAM Schematics (version 6)

2.0 FHLB Admin Institution Locator



COMMENTS

Goals

provide access to institutions
- accommodate multiple working methods.

Assumptions

- most users accessing page will know docket numbers by memory

1 Functionality

If there is an exact match, system takes user to matching 2.1.0 Institution Detail.

If there is more than one match, go to 2.3 Search Results.

This document shows informational relationships only and does not represent final design or layout.

Prepared by POP
Revised: 9/2/2004

Account Management System

Welcome, **John Smith** (level: executive) [Change Your Personal Information](#) | [Change Password](#) Your Password Expires in 6 days. Please change your password soon.

Locate an Institution

Search Results

Your search for "**Washington Mutual**" returned **2** results.

Docket Number	Institution Name 1
12345	Washington Mutual
456789	Washington Mutual Bank of Yakima
etc	

2 Enter Docket or Institution Name

> [List All Institutions](#)

COMMENTS

Goals

provide access to institutions
- accommodate multiple working methods.

Assumptions

- most users accessing page will know docket numbers by memory

1 Functionality

Can sort list by Alphabetically by Institution name or by Docket Number.

2 Functionality

Same as 2.0 FHLB Admin Institution Locator

The screenshot shows a web browser window displaying the FHLB Account Management System. The browser's address bar is empty. The page header includes the FHLB logo, the title "Account Management System", and buttons for "Home" and "LOGOUT". A welcome message for "John Smith" (level: executive) is displayed, along with links for "Change Your Personal Information" and "Change Password". A warning message states "Your Password Expires in 6 days. Please change your password soon." The main content area is titled "Locate an Institution" and contains two sections: "List All Institutions" and "Enter Docket or Institution Name". The "List All Institutions" section has a table with two columns: "Docket Number" and "Institution Name". The "Enter Docket or Institution Name" section has a search input field and a "Go" button. Red callout boxes with numbers 1 and 2 point to the "Institution Name" header and the search input field, respectively.

Docket Number	Institution Name
12345	Washington Mutual
456789	Washington Mutual Bank of Yakima
etc	

COMMENTS

Goals

provide access to institutions
- accommodate multiple working methods.

Assumptions

- most users accessing page will know docket numbers by memory

1 Functionality

Can sort list by Alphabetically by Institution name or by Docket Number.

2 Functionality

Same as 2.0 FHLB Admin Institution Locator

Account Management System

[Home](#)
[LOGOUT](#)

Welcome, **John Smith** (level: executive) [Change Your Personal Information](#) | [Change Password](#) ⚠ Your Password Expires in 6 days. Please change your password soon.

Washington Mutual

(360) 555-1212

Employees With Online Banking Access + ADD EMPLOYEES

EMPLOYEE	ACTIVITY	LEVEL	AUTHORIZED CUSTOMER NUMBERS	
<p>Darren Argyle johnsmith@bank.com</p> <p>EDIT PROFILE CHANGE PASSWORD</p>	<p>Last logged in: not yet logged in Password Expires 07/28/04 LOCKED OUT Status: <input checked="" type="radio"/> Active <input type="radio"/> Inactive</p>	<p>Security Administrator ● ●</p>	<p>123456 Washington Mutual - California 456778 Washington Mutual - Idaho 789126 Washington Mutual - Montana</p>	<p>Remove Employee</p>
<p>Aaron Hanson aaron@bank.com</p> <p>EDIT PROFILE CHANGE PASSWORD</p>	<p>Last logged in: not yet logged in Password Expires 07/28/04 Status: <input checked="" type="radio"/> Active <input type="radio"/> Inactive</p>	<p>Member ●</p>	<p>123456 Washington Mutual - California</p>	<p>Remove Employee</p>
<p>Steve Johnson steve@bank.com</p> <p>EDIT PROFILE CHANGE PASSWORD</p>	<p>Last logged in: not yet logged in Password Expires 07/28/04 Status: <input checked="" type="radio"/> Active <input type="radio"/> Inactive</p>	<p>Executive ● ● ●</p>	<p>123456 Washington Mutual - California 456778 Washington Mutual - Idaho 789126 Washington Mutual - Montana</p>	<p>Remove Employee</p>

Locate Another Institution

Customer Numbers

Guide to Levels

Executive ● ● ●
 Can add, edit or remove security administrators and members. Can access FHLB online banking.

Security Administrator ● ●
 Can add, edit or remove members. Can access FHLB online banking.

Member ●
 Can access FHLB online banking.

COMMENTS

Welcome, **John Smith** (level: executive) [Change Your Personal Information](#) | [Change Password](#) ⚠ Your Password Expires in 6 days. Please change your password soon.

Add Institutions

Institution Information

Institution Name
 Sample: Bank of Yakima

Primary Phone
 Sample: (206)555-5555

Customer Numbers

Number	Bank Name
<input type="text"/>	<input type="text"/> Sample: 123456 Washington Mutual - Oregon
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

[+ Add Another Customer Number](#)

Departments

Sample: Accounting

[+ Add Another Department](#)

Executive User 1

First Name **Last Name**

Primary Phone Sample: (206)555-5555

E-mail Address Sample: johndoe@bank.com

Department

Executive User 2

First Name **Last Name**

Primary Phone Sample: (206)555-5555

E-mail Address Sample: johndoe@bank.com

Department

[+ Add Another Executive User](#)

or

COMMENTS

Goals
 Enable efficient addition of multiple institutions.

Functionality

- add customer number action saves form contents to temporary area, then refreshes page with new customer number field set and saved information re-populated.
- add executive user action saves form contents to temporary area, then refreshes page with new executive user set and saved information re-populated.
- Save: saves all financial information to LDAP, then customer numbers to child container, then executives to child container.
- Add Another Institution starts a fresh record.
- Save and Finish returns user to dashboard.

1
Back
Address
Go

Account Management System

Home
LOGOUT

Welcome, **John Smith** (level: executive) [Change Your Personal Information](#) | [Change Password](#) ⚠ Your Password Expires in 6 days. Please change your password soon.

Washington Mutual

(360) 555-1212

⚠ **Oops!** Consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut. You can [cancel](#) this operation or make the changes below. 1

Employees With Online Banking Access

+ ADD EMPLOYEES

EMPLOYEE	ACTIVITY	LEVEL	AUTHORIZED CUSTOMER NUMBERS	
Darren Argyle johnsmith@bank.com <div style="display: flex; justify-content: space-between; margin-top: 5px;"> EDIT PROFILE CHANGE PASSWORD </div>	Last logged in: not yet logged in Password Expires 07/28/04 Status: <input checked="" type="radio"/> Active <input type="radio"/> Inactive	Security Administrator ●●	123456 Washington Mutual - California 456778 Washington Mutual - Idaho 789126 Washington Mutual - Montana	Remove Employee
Aaron Hanson aaron@bank.com <div style="display: flex; justify-content: space-between; margin-top: 5px;"> EDIT PROFILE CHANGE PASSWORD </div>	Last logged in: not yet logged in Password Expires 07/28/04 Status: <input checked="" type="radio"/> Active <input type="radio"/> Inactive	Member ●	123456 Washington Mutual - California	Remove Employee
Steve Johnson steve@bank.com <div style="display: flex; justify-content: space-between; margin-top: 5px;"> EDIT PROFILE CHANGE PASSWORD </div>	Last logged in: not yet logged in Password Expires 07/28/04 Status: <input checked="" type="radio"/> Active <input type="radio"/> Inactive	Executive ●●●	123456 Washington Mutual - California 456778 Washington Mutual - Idaho 789126 Washington Mutual - Montana	Remove Employee

Contact FHLB

View Customer Numbers

Guide to Levels

Executive ●●●
 Can add, edit or remove security administrators and members. Can access FHLB online banking.

Security Administrator ●●
 Can add, edit or remove members. Can access FHLB online banking.

Member ●
 Can access FHLB online banking.

COMMENTS

1 Validation error

This document shows informational relationships only and does not represent final design or layout.

Prepared by POP
Revised: 9/2/2004

Printed: Thursday, September 02, 2004

3.0 & 4.0 Dashboard

20

FHLB UAM Schematics (version 6)

3.0 Executive Dashboard - no users



Home
LOGOUT

Welcome, **John Smith** (level: executive) [Change Your Personal Information](#) | [Change Password](#) Your Password Expires in 6 days. Please change your password soon.

Washington Mutual
(360) 555-1212

Contact FHLB
Your Customer Numbers

Employees With Online Banking Access

EMPLOYEE	ACTIVITY	LEVEL	AUTHORIZED CUSTOMER NUMBERS
----------	----------	-------	-----------------------------

You are currently the only employee with FHLB online banking access. To give an employee access, select the "Add Employees" button above.

Guide to Levels

Executive ●●●
Can add, edit or remove security administrators and members. Can access FHLB online banking.

Security Administrator ●●
Can add, edit or remove members. Can access FHLB online banking.

Member ●
Can access FHLB online banking.

COMMENTS

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Prepared by POP
Revised: 9/2/2004

Account Management System

Welcome, **John Smith** (level: executive) [Change Your Personal Information](#) | [Change Password](#) Your Password Expires in 6 days. Please change your password soon.

Edit Employee Profile

Darren Argyle Remove
Washington Mutual
 Last logged in: 07/22/04
 Password Expires 07/28/04

Status:
 Active Inactive

Edit Employee Information

First Name **Last Name**

Primary Phone Sample: (206)555-5555

E-mail Address Sample: johndoe@bank.com

Department

Set Level

Executive ●●●●
 Can add, edit or remove security administrators and members. Can access FHLB online banking.

Security Administrator ●●●
 Can add, edit or remove members. Can access FHLB online banking.

Member ●
 Can access FHLB online banking.

Authorize Customer Numbers

123456 Washington Mutual - California
 456778 Washington Mutual - Idaho
 784897 Washington Mutual - Montana
 457312 Washington Mutual - Oregon
 457123 Washington Mutual - Washington

To add another customer number, please add it to the [financial institution](#) first.

Save Changes **Cancel**

COMMENTS

Goals

1 Area appears only when account is locked out.

Functionality
 1) User clicks "UnLock"
 2) System reloads page with new message:
 " This person is no longer locked out. An e-mail has been sent to them with a new password" *

* This copy should match functionality.

2 On Save Changes, if no problem, then return user to dashboard

3 Validation error appears if any problems with form.

4 Cancel button returns user to dashboard.

Account Management System

Welcome, **John Smith** (level: executive) [Change Your Personal Information](#) | [Change Password](#) ⚠ Your Password Expires in 6 days. Please change your password soon.

Edit Employee Profile

Darren Argyle [Remove](#)
Washington Mutual
 Last logged in: 07/22/04
 Password Expires 07/28/04

Status:
 Active Inactive

Edit Employee Information

First Name **Last Name**

Primary Phone Sample: (206)555-5555

E-mail Address Sample: johndoe@bank.com

Department

Activity Summary (Modal Window)

1

Save Changes **Cancel**

COMMENTS

Goals

1 Activity summary is pulled from log.

Welcome, **John Smith** (level: executive) [Change Your Personal Information](#) | [Change Password](#) ⚠ Your Password Expires in 6 days. Please change your password soon.

Add Employees

Washington Mutual

1

Oops!

Consectetuer adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. You can [cancel](#) this operation or make the changes below.

Enter Employee Information

All fields are required.

First Name

Last Name

Primary Phone

 Sample: (206)555-5555

E-mail Address

 Sample: johndoe@bank.com

Department

Set Level

Executive ●●●●

Can add, edit or remove security administrators and members. Can access FHLB online banking.

Security Administrator ●●

Can add, edit or remove members. Can access FHLB online banking.

Member ●

Can access FHLB online banking.

Authorize Customer Numbers

You can assign or unassign customer numbers by checking or unchecking the box next to each bank.

<input checked="" type="checkbox"/>	123456	Washington Mutual - California
<input checked="" type="checkbox"/>	456778	Washington Mutual - Idaho
<input checked="" type="checkbox"/>	784897	Washington Mutual - Montana
<input checked="" type="checkbox"/>	457312	Washington Mutual - Oregon
<input checked="" type="checkbox"/>	457123	Washington Mutual - Washington

or

COMMENTS

- 1 Validation error

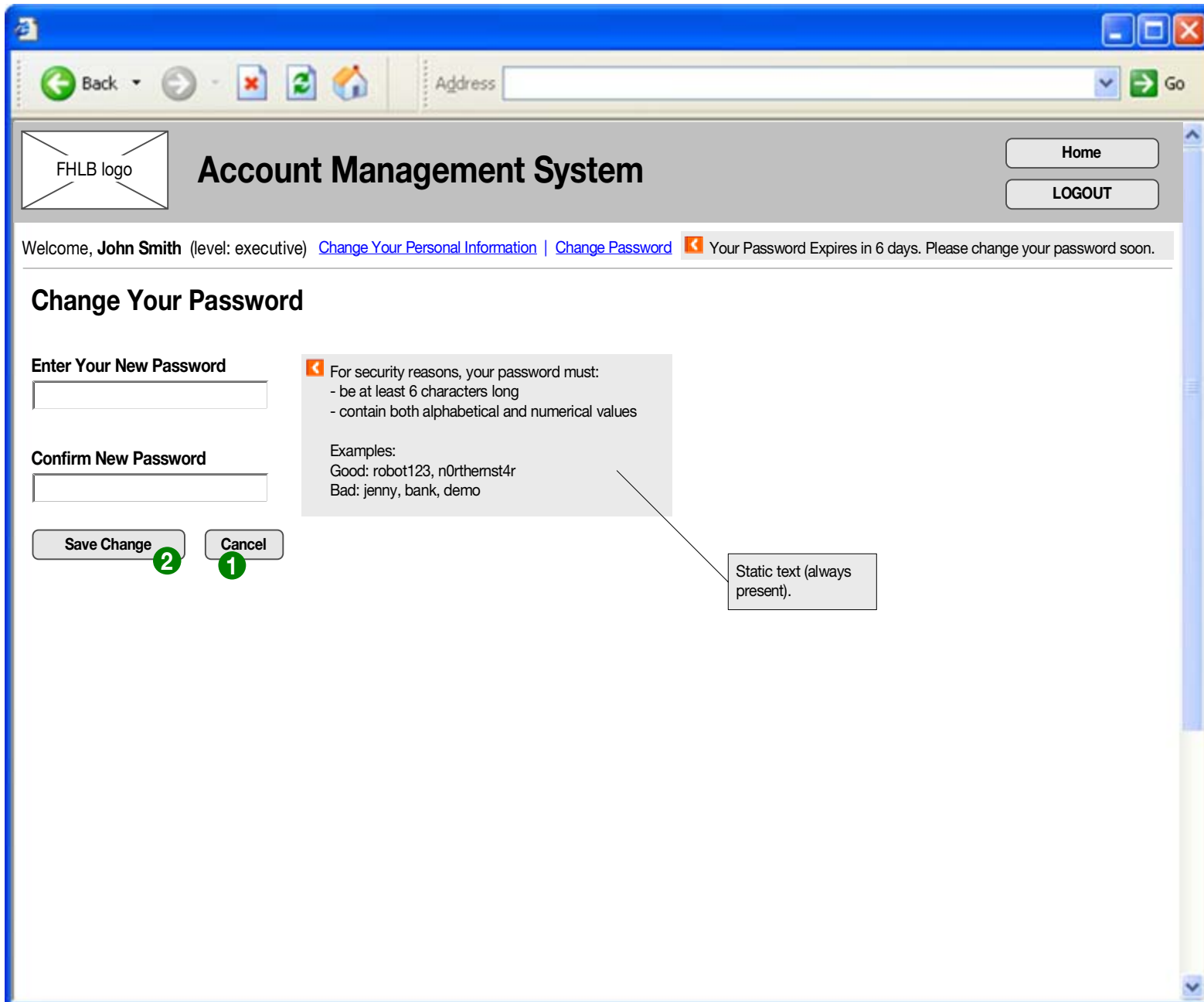
This document shows informational relationships only and does not represent final design or layout.

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Printed: Thursday, September 02, 2004

3.2 & 4.2 Add Employees

24

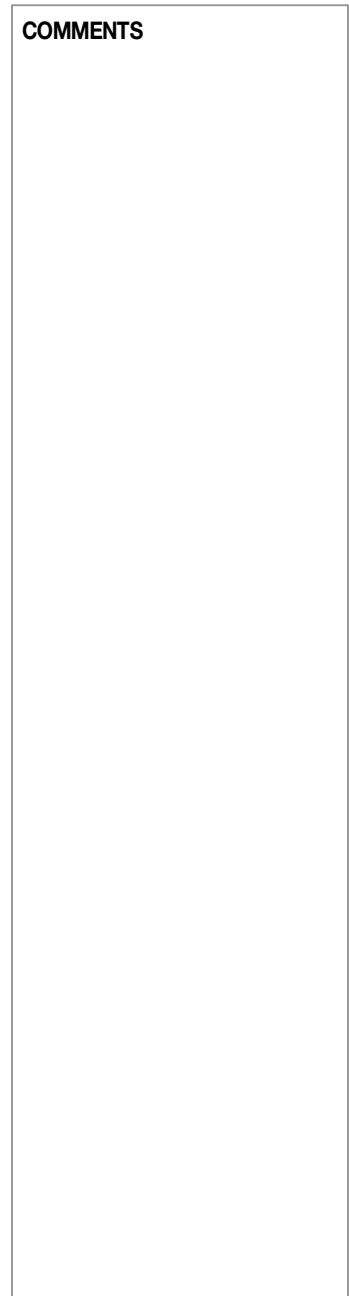
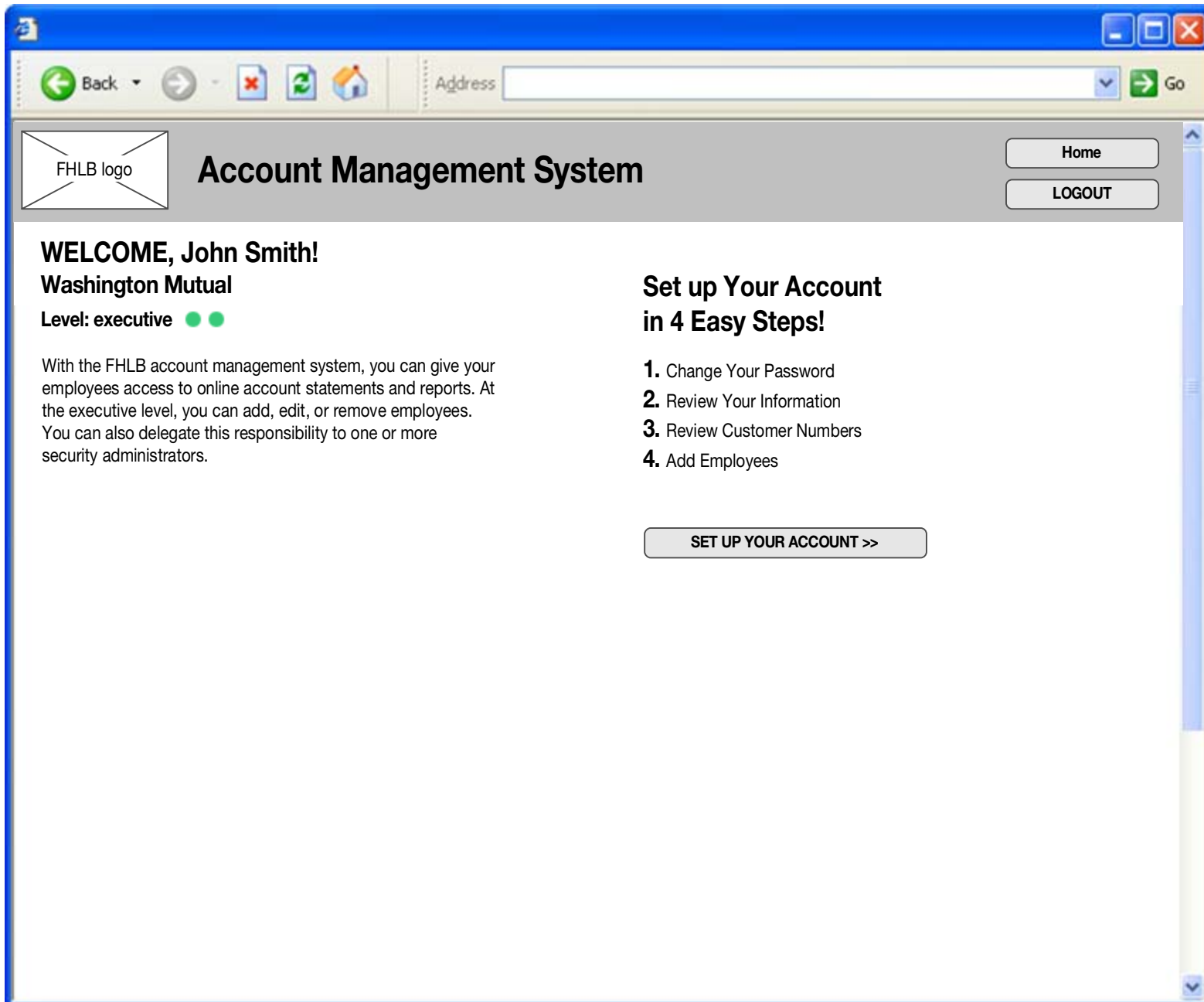


COMMENTS

- 1 Returns user to dashboard
- 2 Returns user to dashboard

This document shows informational relationships only and does not represent final design or layout.

Prepared by POP
Revised: 9/2/2004



Account Management System

Home
LOGOUT

WELCOME, John Smith!
Washington Mutual
Level: executive ●●

1 Change Your Password
2 Review Your Information
3 Review Customer Numbers
4 Add Employees

Set Up Your Account

Step 1: Change Your Password

For security reasons, we require system users to periodically change their passwords. Please select a new password below.

All fields are required.

Enter Your Current Password

Select a New Password

Confirm Your New Password

For security reasons, your password must:
- be at least 6 characters long
- contain both alphabetical and numerical values

Examples:
Good: robot123, n0rthemst4r
Bad: jenny, bank, demo

<< Back Next >>

COMMENTS

FHLB logo **Account Management System** Home LOGOUT

WELCOME, John Smith!
Washington Mutual
Level: executive ●●

1 Change Your Password 2 Review Your Information 3 Review Customer Numbers 4 Add Employees

Set Up Your Account

Step 2: Review Your Information

Please review the information below and make any necessary corrections. If you have no corrections, move to the next step.

All fields are required.

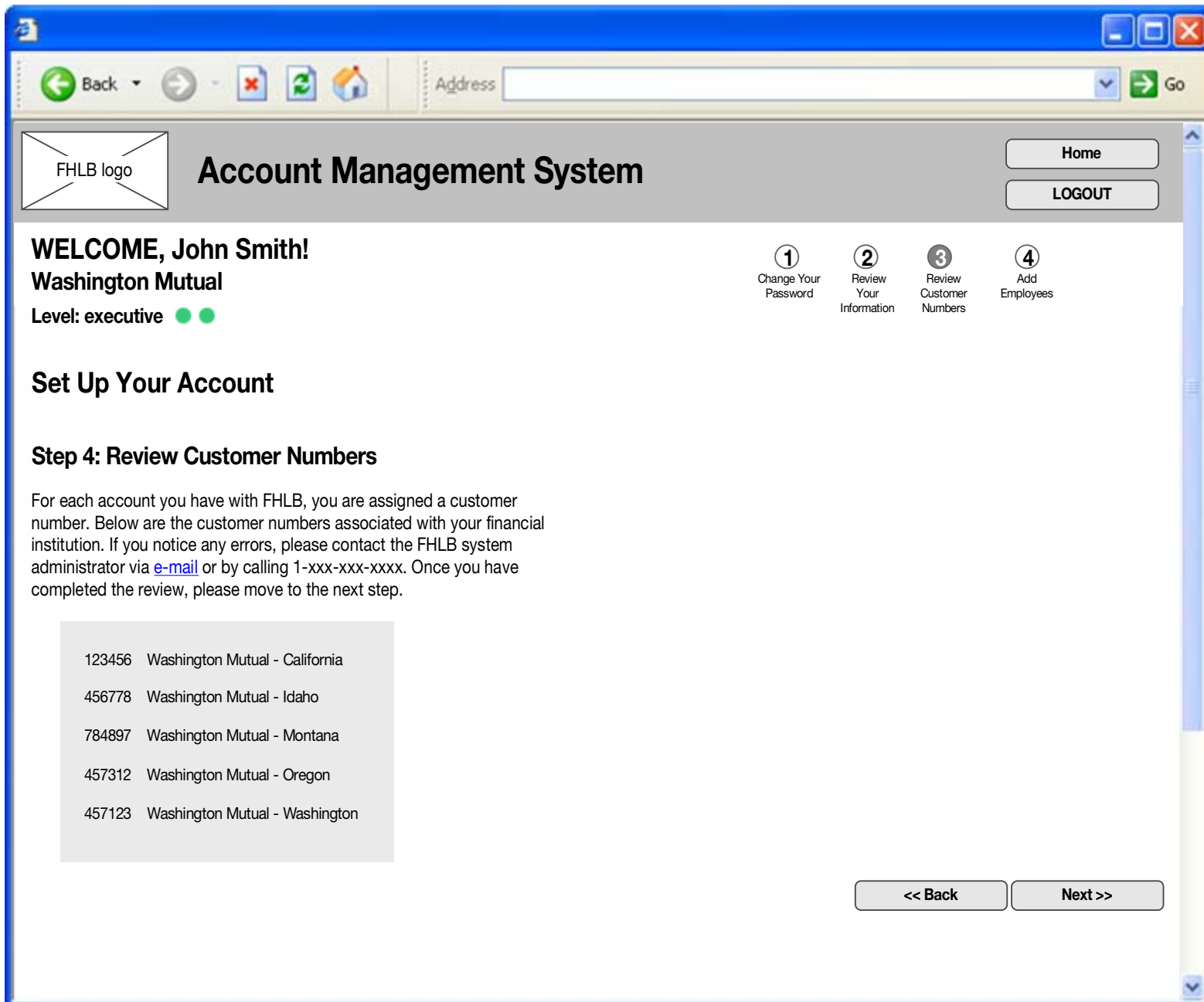
First Name **Last Name**

Primary Phone Sample: (206)555-5555

E-mail Address Sample: johndoe@bank.com

<< Back Next >>

COMMENTS



Account Management System

Home
LOGOUT

WELCOME, John Smith!
Washington Mutual
 Level: executive ●●

1 Change Your Password
 2 Review Your Information
 3 Review Customer Numbers
 4 Add Employees

Set Up Your Account

Step 4: Review Customer Numbers

For each account you have with FHLB, you are assigned a customer number. Below are the customer numbers associated with your financial institution. If you notice any errors, please contact the FHLB system administrator via [e-mail](#) or by calling 1-xxx-xxx-xxxx. Once you have completed the review, please move to the next step.

- 123456 Washington Mutual - California
- 456778 Washington Mutual - Idaho
- 784897 Washington Mutual - Montana
- 457312 Washington Mutual - Oregon
- 457123 Washington Mutual - Washington

<< Back Next >>

COMMENTS

Account Management System

Home
LOGOUT

WELCOME, John Smith!
Washington Mutual
Level: executive ●●

Set Up Your Account

Step 5: Add Employees

You can give employees different levels of access to the FHLB Online Banking System.. These levels are outlined below.

Employee Access is Set With Levels

Executive ●●●
This is your current permission level. Employees at this level have the ultimate authority over your employee's access to the FHLB online banking system. You can access FHLB online banking and add, edit or remove both security administrators and members.

Security Administrator ●●
Security Administrators can help you manage employee access. They can add, edit or remove members and access FHLB online banking.

Member ●
Members are anyone in your organization that needs access to FHLB online banking. They do not have access to this account management system and must go through the security administrator for any account changes.

<< Back Next >>
Skip This Step **1**

COMMENTS

1 Links to dashboard

Account Management System

[Home](#)
[LOGOUT](#)

WELCOME, John Smith!
Washington Mutual
 Level: executive ●●

①
 Change Your Password

②
 Review Your Information

③
 Review Customer Numbers

④
 Add Employees

Set Up Your Account

Step 5: Add Employees

Enter information for each employee. You will be able to add more users and change this information later.

Enter Employee Information

All fields are required.

First Name

Last Name

Primary Phone Sample: (206)555-5555

E-mail Address Sample: johndoe@bank.com

Department

Set Level

Executive ●●●●
 Can add, edit or remove security administrators and members. Can access FHLB online banking.

Security Administrator ●●
 Can add, edit or remove members. Can access FHLB online banking.

Member ●
 Can access FHLB online banking.

Authorize Customer Numbers

You can assign or unassign customer numbers by checking or unchecking the box next to each bank.

<input checked="" type="checkbox"/>	123456	Washington Mutual - California
<input checked="" type="checkbox"/>	456778	Washington Mutual - Idaho
<input checked="" type="checkbox"/>	784897	Washington Mutual - Montana
<input checked="" type="checkbox"/>	457312	Washington Mutual - Oregon
<input checked="" type="checkbox"/>	457123	Washington Mutual - Washington

Save & Add Another User

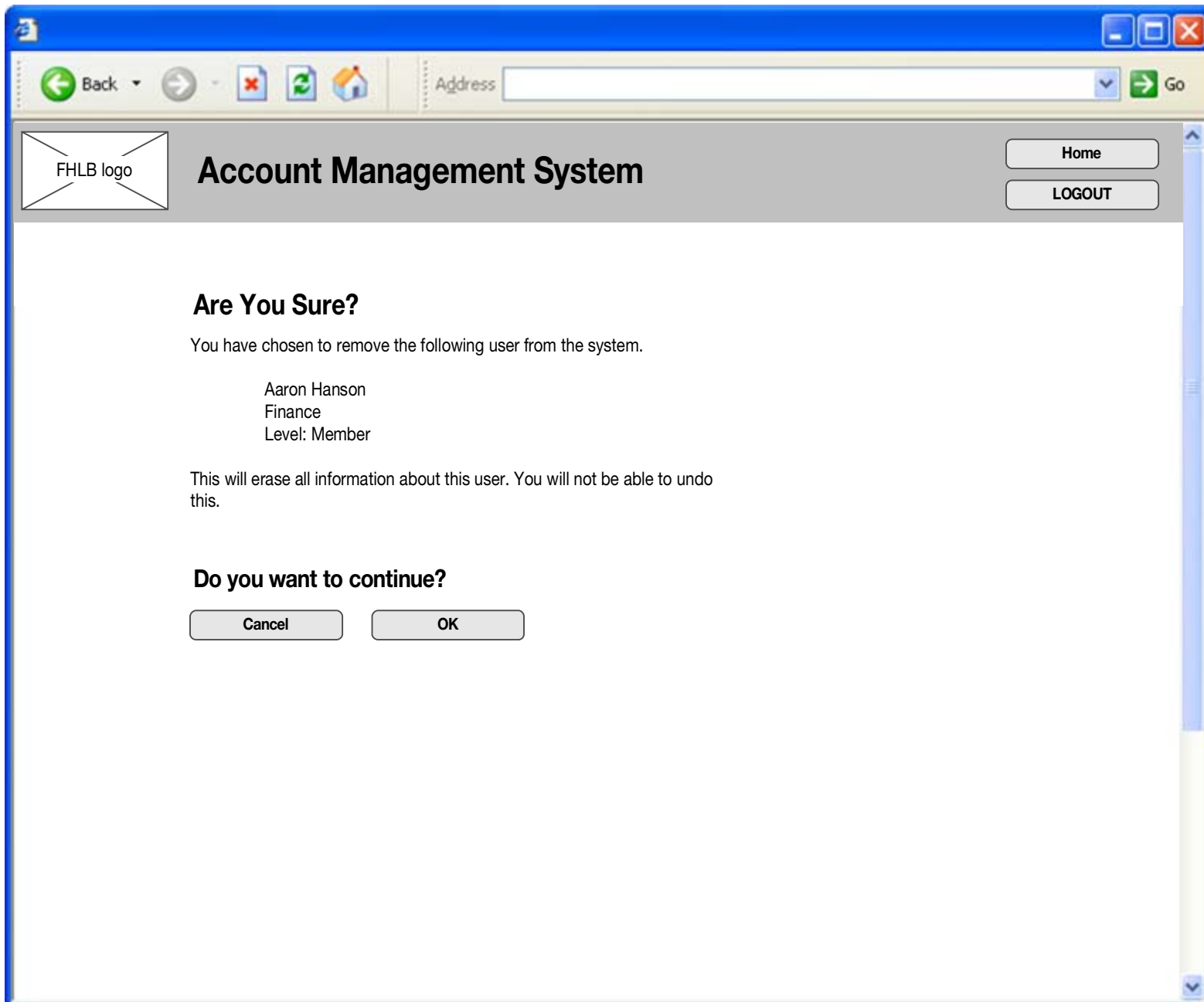
or

Save & Finish >>

Skip This Step ①

COMMENTS

① Links to dashboard



COMMENTS

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